



## **Client Satisfaction Survey – Babies & Children**

- 94% of the Transition students and 100% of the STAR (Summer Training and Recreation Program for ages 4-13) students said our program helped them perform better in school.
- 98.6% of the children in our Blind Babies program improved in two or more developmental areas (70% of these babies suffer from severe medical conditions in addition to blindness).
- 100% of our STAR campers (ages 4 -13) said they enjoyed attending the camp, the program helped them stay active and healthy, staff treated them fairly, they felt safe in the program, and that the program was exciting.





## Client Satisfaction Survey – Young Adults

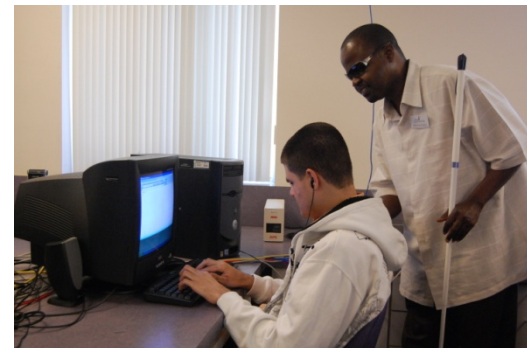
- 100% of young adults in our Transition program (teens age 14 -20) said they learned new skills that will help them in everyday life.
- 100% of the Transition kids agreed that if they did not have the summer program, they would be spending that time with TV.
- 100% of students in our nationally recognized Better Chance Music Production Program™ agreed that they received excellent instruction and that instructors are knowledgeable in their field.





## Client Satisfaction Survey – Adult Rehabilitation

- 92% of adults in our Independent Living Program (vision rehabilitation) said that training at Miami Lighthouse had increased their confidence to contribute in the home.
- 92% of adults in our Independent Living Program said that they were more comfortable in social activities.
- 95% of adults in our Independent Living Program feel more confident and adjusted emotionally to their vision loss.





## Client Satisfaction Survey – Seniors

- 96% of SGA (Social Group Activities) participants, who are seniors, said they felt more confident in their ability to perform daily activities.
- 97% of SGA seniors said they felt more comfortable and involved in social activities.
- 99% of seniors in our SGA program said they were making progress since they began receiving services at Miami Lighthouse.

