

Miami Lighthouse for the Blind and Visually Impaired, Inc.
Florida Heiken Children's Vision Program
2024-2025 Survey Data

During the school year 2024-25 Heiken Children's Vision Program mobilized staff and resources to provide services at 326 schools throughout the State of Florida. After each visit school personnel were asked to complete an anonymous survey to explore satisfaction with the different aspect of the Heiken Children's Vision Program. The technician working with Heiken Children's Vision Program was charged with distributing the surveys to school staff. By the end of the school year we had received responses from 54 schools (17% response rate).

The survey contained six items exploring satisfaction with services, difficulties experienced, and timeliness of the activities. A summary of the responses to each survey item is presented below.

Did you have any difficulty scheduling your school visit?

- 100% of the respondents indicated not having any difficulty scheduling their school visit.

Were you satisfied with the overall scheduling process?

- 100% of the respondents indicated being satisfied with the overall scheduling process.

Did the IVP team arrive at your school by the scheduled time?

- 100% of the respondents indicated that the IVP team had arrived at their school by the scheduled time (1 respondents indicated the team had not arrived on time).

Did the exams begin within one hour from arrival?

- 100% of the respondents indicated that the exams began within one hour from arrival.

Were the exams finished by the end of the school day?

- 96% of the respondents indicated that the exams were finished by the end of the school day.

Were all the students in attendance able to be seen?

- 100% of the respondents indicated that all the students in attendance were able to be seen.